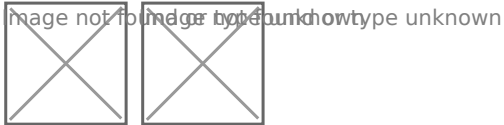


# Connect with Adidas Running (Runtastic)

If you use the Adidas Running (Runtastic) app on a daily basis, then you have the opportunity to connect this app to [distantrace.com](https://distantrace.com). Adidas offers to synchronize sports activities.



1. **Create accounts** for both [distantrace.com](https://distantrace.com) and Adidas Running (Runtastic) (you may already have an account there).
2. **Add Adidas Running (Runtastic) to [distantrace.com](https://distantrace.com)**  
There is a "[Connections](#)" section in your [distantrace.com](https://distantrace.com) account. Find Adidas Running (Runtastic) and click "Connect".
3. **Authorize data retrieval from Adidas Running (Runtastic)**  
You will be redirected to the Adidas Running (Runtastic) homepage. Log in and authorize data access.
4. **Synchronize Adidas Running (Runtastic) sports activities**

When the connection is successfully established, your sports activities from Garmin will automatically be uploaded to [distantrace.com](https://distantrace.com). The start time, activity time, distance, route, and other metrics will be uploaded for each sports activity.

## 1. View uploaded activities

All uploaded activities can be viewed in the "[Activities](#)" section of your profile.

## How to record activities with a mobile phone?

We have prepared instructions: [How to record sports activity using the Adidas Running app](#)

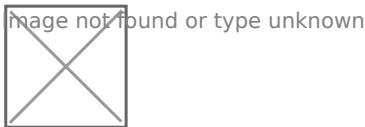
## Possible connection issues

A common problem that activities do not appear is different accounts. One Garmin account is connected to the phone where activities are created, but another account is connected to [distantrace.com](https://distantrace.com).

You can identify the Adidas Running account ID connected to DistantRace in the "[Connections](#)" attached to the Adidas Running account. This ID can help determine if you have multiple Adidas Running accounts. Here's how to verify your Adidas Running account:

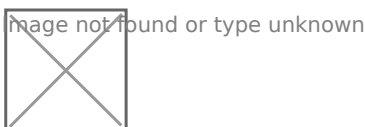
### 1. **Compare Adidas Running account ID:**

- [Open the Runtastic homepage](#) with a web browser.
- [Go to account settings](#).
- Check the user ID in the URL and compare it with the one shown in your DistantRace "Connections" with the attached Adidas Running account.
- If the user IDs differ, it means that another Adidas Running account is attached to DistantRace.
- While in the Runtastic settings view, also check the email associated with your Adidas Running account.



### 1. **Compare email addresses:**

- Open your profile on the mobile app and then click on the Settings icon.
- In the "Edit profile" section, you can find your email address.
- Compare this email address with the one seen in the web browser.
- If the email addresses are not the same, it indicates that you may be using several Adidas Running accounts.



### 1. **Solve the multiple accounts issue:**

- To solve this issue, first log out of your Runtastic account in the web browser.
- Disconnect your Adidas Running account from your DistantRace profile (you can do this in the "[Connections](#)" section).
- Reconnect Adidas Running account with DistantRace using the same email address listed in the mobile app.

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